

Other Programs

Other Programs

AREN

CEAP

Diversion Cash Assistance (DCA)

Refugee Cash Assistance (RCA)

SSP

WTAP

This section describes other programs not already discussed in previous sections. It includes: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Refugee Cash Assistance (RCA), State Supplementation Payment (SSP), and Washington Telephone Assistance Program (WTAP).

Highlights:

- **The average monthly AREN caseload declined to 1,210 in SFY 2003**, compared to 1,472 in SFY 2002.
- **In June 2003, 2.0% of TANF families received AREN payments**, compared to 2.6% in July 2002.
- **The majority of AREN recipients in June 2003 were female (60.2%), and White (60.7%). Only 24.4% of adults were married.** The median age for an adult was **29.0 years**.
- **The average monthly CEAP caseload in SFY 2003 decreased to 35 cases**, down from the monthly average of 48 cases in SFY 2002.¹
- **The majority of CEAP adult recipients in June 2003 were female (56.0%), and Hispanic (52.0%). Only 28.1% of adults were married.** The median age for an adult was **34.0 years**.
- **The average monthly caseload for DCA increased in SFY 2003 (358 cases)**, compared to SFY 2002 (330 cases).
- **The average monthly DCA payment of \$1,254.90 remained about the same in SFY 2003** compared to \$1,249.81 in SFY 2002.
- **The majority of DCA adult recipients were female (73.1%) and white (66.7%). Only 36.4% of adults were married.** The median age for an adult was **29.0 years**.

¹ In SFY 2000, a large portion of the CEAP budget was transferred to the Department of Community Trade and Economic Development. Under new legislation, a family that contains a member who is eligible for TANF, SFA, or RCA, is no longer eligible for CEAP. Families are also required to establish eligibility for other assistance programs such as SSI, housing assistance and unemployment compensation, as an alternative to CEAP. These factors caused the caseload to decline.

Other Programs

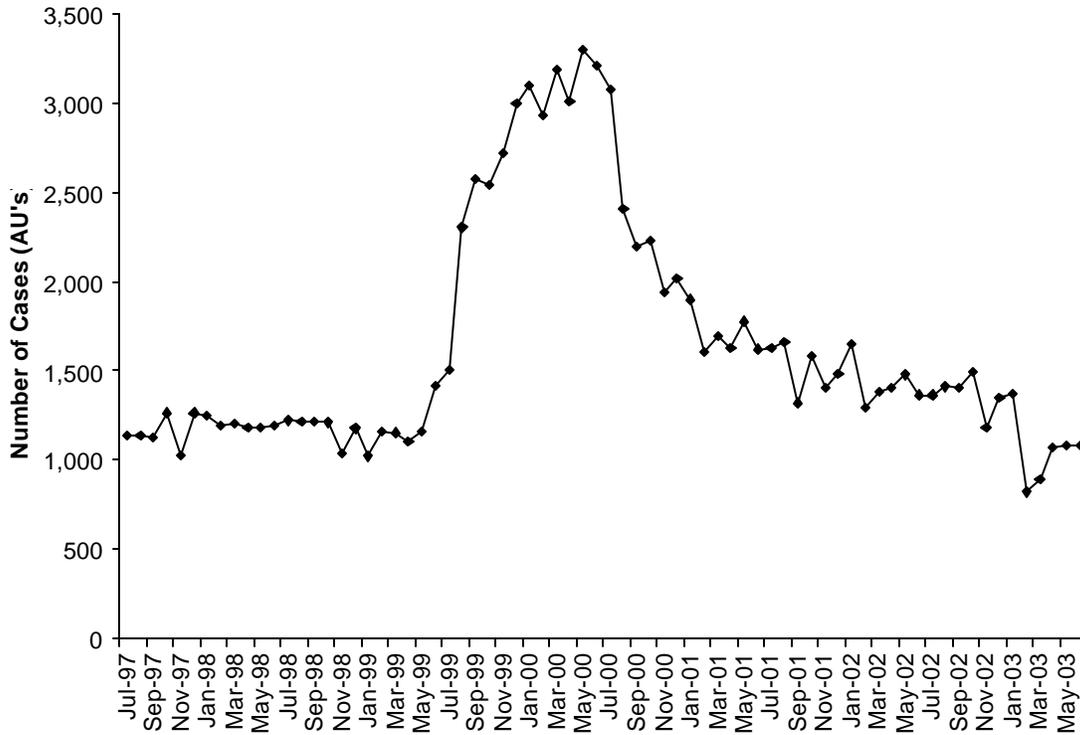
Other Programs Continued

- **The average monthly Refugee Cash Assistance caseload decreased in SFY 2003 (299 cases), compared to SFY 2002 (432 cases).**
- **A majority of Refugee Cash Assistance Cases in June 2003 were either from the Ukraine (32.7%) or from Russia (28.2%).**
- **The majority of Refugee Cash Assistance adult recipients in June 2003 were female (54.3%) and white (67.2%). Only 32.8% of adults were married.** The median age of an adult was 28.0 Years. Almost all recipients (99.7%) were **limited in English.**
- **State administration of the State Supplementation program began in October 2002. The average monthly SSP caseload in SFY 2003 was 3,761 cases.**
- **In June 2003, a majority of SSP adult recipients were female (52.2%) and white (64.2%). A majority of recipients were married (87.3%).** The median age of an SSP recipient was **54 years old.**
- **The annual total of WTAP cases in SFY 2003 was 151,972 cases,** compared to a total of 119,238 cases in SFY 2002.

Other Programs

AREN Caseload, SFY 2003

Source: ESA-OPADA

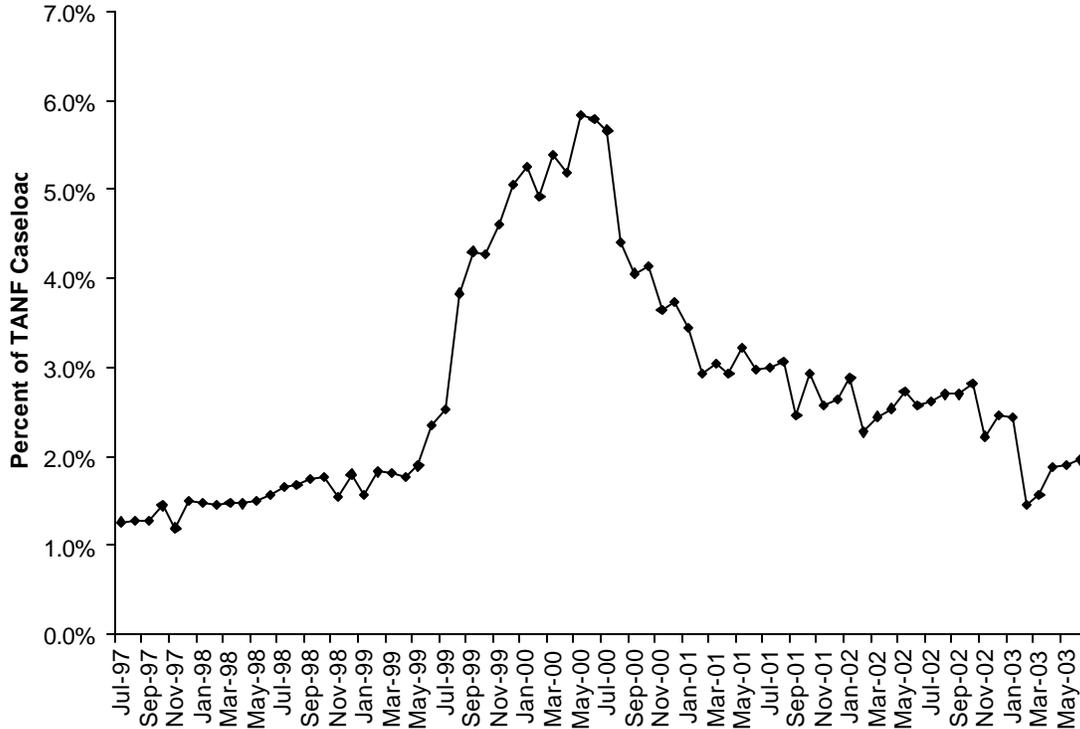


	SFY00	SFY01	SFY02	SFY03
July	1,502	3,079	1,624	1,365
August	2,302	2,405	1,663	1,410
September	2,574	2,196	1,320	1,408
October	2,539	2,227	1,586	1,490
November	2,719	1,942	1,408	1,182
December	2,994	2,017	1,483	1,346
January	3,096	1,899	1,650	1,367
February	2,930	1,607	1,294	820
March	3,188	1,690	1,382	893
April	3,005	1,623	1,406	1,073
May	3,302	1,777	1,478	1,081
June	3,206	1,621	1,364	1,084
Monthly Avg.	2,780	2,007	1,472	1,210

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AREN Caseload as a Percent of the TANF Caseload SFY 2003

Source: ESA-OPADA



	TANF Caseload	AREN Caseload	Percent of AREN Compared to TANF	Total AREN Expenditures
July	52,166	1,365	2.6%	\$1,087,069
August	52,296	1,410	2.7%	\$1,118,745
September	52,170	1,408	2.7%	\$1,114,956
October	52,765	1,490	2.8%	\$1,226,071
November	53,156	1,182	2.2%	\$972,041
December	54,807	1,346	2.5%	\$1,118,541
January	56,158	1,367	2.4%	\$1,131,187
February	56,282	820	1.5%	\$488,456
March	56,782	893	1.6%	\$512,247
April	57,022	1,073	1.9%	\$621,985
May	56,690	1,081	1.9%	\$618,110
June	55,280	1,084	2.0%	\$618,143
Monthly Avg.	54,511	1,210	2.2%	\$885,629

Note: In February 2003, as a result of a policy change, the AREN payment standard was changed from a \$1,500 annual payment to a \$750 annual payment.

Other Programs

Average Monthly AREN Caseload By Type, SFY 2003

Source: ESA-OPADA

AREN Case Type	AREN Cases	Percent
Prevent Eviction	490	40.5%
Utility Shut-off	307	25.4%
Homeless	233	19.2%
Secure Housing Once Evicted	168	13.9%
Exception to Policy	35	2.9%
No Fuel For Heating or Cooking	29	2.4%
Obtain New Housing - Verifiable Defect	26	2.1%
Obtain New Housing – Domestic Violence	21	1.7%
Housing Due to Natural Disaster	2	0.2%
Clothing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
Monthly Avg.	1,210	100.0%

Note: Because many families have more than one reason to use AREN payments, percentages are calculated by taking the average monthly caseload by type as the numerator divided by the average monthly AREN caseload (1,222 cases) as the denominator. Therefore, percentages sum to more than 100 percent.

Other Programs

AREN Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 1		
Clarkston	3	0.3%
Colfax Branch Office	1	0.1%
Davenport	0	0.0%
Mattawa	1	0.1%
Moses Lake	18	1.7%
Newport	1	0.1%
Okanogan	2	0.2%
Othello	3	0.3%
Republic	3	0.3%
Spokane North	77	7.1%
Spokane Southwest	26	2.4%
Spokane Valley	36	3.3%
Tri County – Colville	10	0.9%
Wenatchee	6	0.6%
Region 1 Call Center	0	0.0%
<i>Region 1 Total</i>	187	17.3%
Region 2		
Ellensburg	40	3.7%
Kennewick	10	0.9%
Pasco	8	0.7%
Sunnyside	6	0.6%
Walla Walla	13	1.2%
Wapato	37	3.4%
Yakima	0	0.0%
Region 2 Call Center	116	10.7%
<i>Region 2 Total</i>	12	1.1%
Region 3		
Alderwood	44	4.1%
Bellingham	0	0.0%
Everett	19	1.8%
Friday Harbor	6	0.6%
Mt. Vernon	13	1.2%
Oak Harbor	19	1.8%
Skykomish Valley	0	0.0%
Smokey Point	135	12.5%
Region 3 Call Center	3	0.3%
<i>Region 3 Total</i>	1	0.1%

Other Programs

AREN Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 4		
Auburn	39	3.6%
Belltown	3	0.3%
Burien	33	3.0%
Capitol Hill	23	2.1%
Federal Way	20	1.8%
King Eastside	19	1.8%
King North/Ballard	8	0.7%
King South/Kent	30	2.8%
Rainier	14	1.3%
Renton	8	0.7%
West Seattle	12	1.1%
Region 4 Call Center	0	0.0%
<i>Region 4 Total</i>	209	19.3%
Region 5		
Bremerton	19	1.8%
Pierce West/NW WorkFirst	126	11.6%
Pierce South	28	2.6%
Puyallup	52	4.8%
Region 5 Call Center	0	0.0%
<i>Region 5 Total</i>	225	20.8%
Region 6		
Aberdeen	19	1.8%
Chehalis	29	2.7%
Columbia River	92	8.5%
Forks	3	0.3%
Goldendale	3	0.3%
Kelso	22	2.0%
Long Beach	0	0.0%
Neah Bay	0	0.0%
Olympia	13	1.2%
Port Angeles	5	0.5%
Port Townsend	3	0.3%
Shelton	14	1.3%
South Bend	2	0.2%
Stevenson	5	0.5%
White Salmon	1	0.1%
Region 6 Call Center	1	0.1%
<i>Region 6 Total</i>	212	19.6%
State Total	1084	100%

Other Programs

AREN Caseload By County of Residence, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Adams	2	0.2%
Asotin	3	0.3%
Benton	37	3.4%
Chelan	4	0.4%
Clallam	8	0.7%
Clark	88	8.1%
Columbia	0	0.0%
Cowlitz	23	2.1%
Douglas	2	0.2%
Ferry	3	0.3%
Franklin	14	1.3%
Garfield	0	0.0%
Grant	19	1.8%
Grays Harbor	17	1.6%
Island	6	0.6%
Jefferson	3	0.3%
King	208	19.2%
Kitsap	18	1.7%
Kittitas	2	0.2%
Klickitat	5	0.5%
Lewis	32	3.0%
Lincoln	1	0.1%
Mason	13	1.2%
Okanogan	2	0.2%
Pacific	3	0.3%
Pend Oreille	1	0.1%
Pierce	204	18.8%
San Juan	0	0.0%
Skagit	19	1.8%
Skamania	4	0.4%
Snohomish	90	8.3%
Spokane	142	13.1%
Stevens	10	0.9%
Thurston	17	1.6%
Wahkiakum	0	0.0%
Walla Walla	6	0.6%
Whatcom	23	2.1%
Whitman	0	0.0%
Yakima	55	5.1%
State Total	1,084	100.0%

Other Programs

AREN Client Demographics, June 2003

Source: ESA-OPADA

Characteristic	All Clients (N=3,255)	Percent	All Adults (N=1,204)	Percent
Gender				
Female	1,960	60.2%	932	77.4%
Male	1,295	39.8%	272	22.6%
Race				
White	1,976	60.7%	811	67.4%
Hispanic	326	10.0%	89	7.4%
Black	569	17.5%	183	15.2%
Asian/Pacific Islander	60	1.8%	23	1.9%
Native American	90	2.8%	37	3.1%
Unknown	234	7.2%	61	5.1%
Marital Status (Adults Only)				
Separated	185	15.4%	185	15.4%
Married	294	24.4%	294	24.4%
Never Married	550	45.7%	550	45.7%
Divorced	169	14.0%	169	14.0%
Widow	3	0.2%	3	0.2%
Unknown	3	0.2%	3	0.2%
Citizenship				
U.S. Citizen	3,068	94.3%	1,114	92.5%
Resident Alien	182	5.6%	86	7.1%
U.S. National	5	0.2%	4	0.3%
Age				
< 17 Years Old	1,979	60.8%	0	0.0%
17 Years Old	56	1.7%	3	0.2%
18 Years Old	46	1.4%	29	2.4%
19 – 20 Years Old	102	3.1%	100	8.3%
21 – 29 Years Old	513	15.8%	513	42.6%
30 – 39 Years Old	370	11.4%	370	30.7%
40 – 49 Years Old	164	5.0%	164	13.6%
50 – 55 Years Old	19	0.6%	19	1.6%
56 – 59 Years Old	4	0.1%	4	0.3%
60 – 64 Years Old	2	0.1%	2	0.2%
65 + Years Old	0	0.0%	0	0.0%
Mean Age of Children	7.2 Years Old		N/A	
Median Age of Children	6.0 Years Old		N/A	
Mean Age of Adults	30.6 Years Old		30.6 Years Old	
Median Age of Adults	29.0 Years Old		29.0 Years Old	

Other Programs

AREN Client Demographics, June 2003

Source: ESA-OPADA

Characteristic	All Clients (N=3,255)		All Adults (N=1,204)	
		Percent		Percent
Client Type				
Adult	1,204	37.0%	1,204	100.0%
Child	2,051	63.0%		
Limited in English¹	213	6.5%	62	5.1%
DSHS Region				
Region 1	564	17.3%	214	17.8%
Region 2	385	11.8%	134	11.1%
Region 3	384	11.8%	154	12.8%
Region 4	653	20.1%	225	18.7%
Region 5	633	19.4%	233	19.4%
Region 6	636	19.5%	244	20.3%

¹ Limited in English is defined as a client whose primary language is not English, Sign Language, Braille, or Large Print OR that the client is in need of an interpreter or the client is a refugee.

Other Programs

Selected CEAP Program Characteristics SFY 2002 and SFY 2003

Source: ESA-OPADA

	SFY02 (July 01 – June 02)	SFY03 (July 02 – June 03)
Average Number of Cases Per Month (Range)	48 (16 – 117)	35 (13 – 74)
Average Number of Persons Per Month (Range)	162 (60 – 421)	124 (36 – 292)
Average Number of Adults Per Month (Range)	68 (22 – 180)	52 (18 – 127)
Average Number of Children Per Month (Range)	94 (38 – 241)	72 (18 – 165)
Recipients as a Percent of State's Total Population	Trace	Trace
Total Statewide Population¹	6,041,700	6,098,300
Children as a Percent of Recipients	58.0%	58.0%
Average Persons Per Case	3.4	3.5
Average Children Per Case	2.0	2.1
Average Children Per Adult	1.4	1.4
Average Monthly Payment Per Case (Range)²	\$517.02 (\$455.08 - \$597.63)	\$512.84 (\$474.91 - \$578.39)

Note:

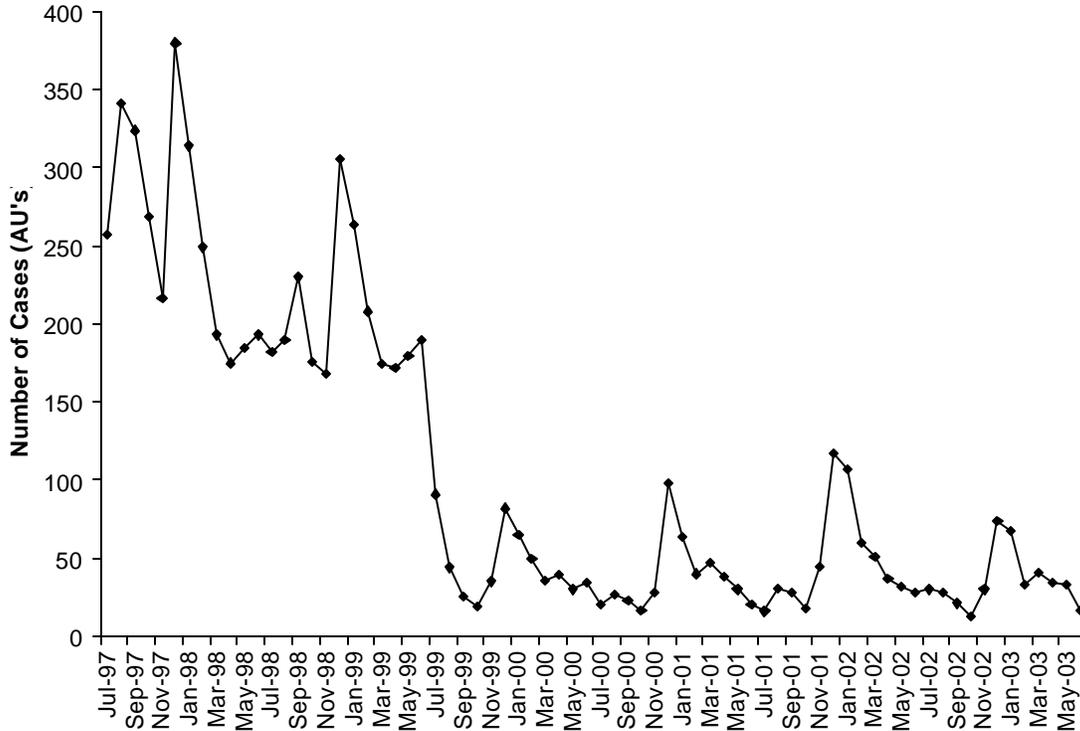
¹ OFM, 2003 Population Trends for Washington State

² Payments are not adjusted for refunds.

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CEAP Caseload SFY 2003

Source: ESA - OPADA



	Cases	Persons	Gross Expenditures	Recoveries	Avg. Payment Per Case
July	30	98	\$15,581.88	\$0.00	\$519.40
August	28	85	\$13,308.82	\$0.00	\$475.32
September	21	66	\$10,120.00	\$0.00	\$481.90
October	13	36	\$6,505.00	\$0.00	\$500.38
November	30	95	\$14,727.73	\$0.00	\$490.92
December	74	292	\$42,800.66	\$0.00	\$578.39
January	67	263	\$36,705.98	\$0.00	\$547.85
February	33	120	\$18,299.16	\$0.00	\$554.52
March	41	162	\$20,968.98	\$0.00	\$511.44
April	34	101	\$16,147.00	\$0.00	\$474.91
May	33	116	\$16,196.31	\$0.00	\$490.80
June	17	57	\$8,980.98	\$0.00	\$528.29
Avg. Mo.	35	124	\$18,362	\$0.00	\$512.84

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CEAP Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 1		
Clarkston	0	0.0%
Colfax Branch Office	0	0.0%
Davenport	0	0.0%
Mattawa	0	0.0%
Moses Lake	1	5.9%
Newport	0	0.0%
Okanogan	0	0.0%
Othello	3	17.6%
Republic	0	0.0%
Spokane North	0	0.0%
Spokane Southwest	0	0.0%
Spokane Valley	0	0.0%
Tri County – Colville	0	0.0%
Wenatchee	0	0.0%
Region 1 Call Center	0	0.0%
<i>Region 1 Total</i>	4	23.5%
Region 2		
Ellensburg	0	0.0%
Kennewick	0	0.0%
Pasco	2	11.8%
Sunnyside	1	5.9%
Walla Walla	0	0.0%
Wapato	1	5.9%
Yakima	2	11.8%
Region 2 Call Center	1	5.9%
<i>Region 2 Total</i>	7	41.2%
Region 3		
Alderwood	4	23.5%
Bellingham	0	0.0%
Everett	1	5.9%
Friday Harbor	0	0.0%
Mt. Vernon	1	5.9%
Oak Harbor	0	0.0%
Skykomish Valley	0	0.0%
Smokey Point	0	0.0%
Region 3 Call Center	0	0.0%
<i>Region 3 Total</i>	6	35.3%

Other Programs

CEAP Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 4		
Auburn	0	0.0%
Belltown	0	0.0%
Burien	0	0.0%
Capitol Hill	0	0.0%
Federal Way	0	0.0%
King Eastside	0	0.0%
King North/Ballard	0	0.0%
King South/Kent	0	0.0%
Rainier	0	0.0%
Renton	0	0.0%
West Seattle	0	0.0%
Region 4 Call Center	0	0.0%
<i>Region 4 Total</i>	0	0.0%
Region 5		
Bremerton	0	0.0%
Pierce West/NW WorkFirst	0	0.0%
Pierce South	0	0.0%
Puyallup	0	0.0%
Region 5 Call Center	0	0.0%
<i>Region 5 Total</i>	0	0.0%
Region 6		
Aberdeen	0	0.0%
Chehalis	0	0.0%
Columbia River	0	0.0%
Forks	0	0.0%
Goldendale	0	0.0%
Kelso	0	0.0%
Long Beach	0	0.0%
Neah Bay	0	0.0%
Olympia	0	0.0%
Port Angeles	0	0.0%
Port Townsend	0	0.0%
Shelton	0	0.0%
South Bend	0	0.0%
Stevenson	0	0.0%
White Salmon	0	0.0%
Region 6 Call Center	0	0.0%
<i>Region 6 Total</i>	0	0.0%
State Total	17	100.0%

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CEAP Caseload By County of Residence, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Adams	3	18.8%
Asotin	0	0.0%
Benton	0	0.0%
Chelan	0	0.0%
Clallam	0	0.0%
Clark	0	0.0%
Columbia	0	0.0%
Cowlitz	0	0.0%
Douglas	0	0.0%
Ferry	0	0.0%
Franklin	3	18.8%
Garfield	0	0.0%
Grant	1	6.3%
Grays Harbor	0	0.0%
Island	0	0.0%
Jefferson	0	0.0%
King	0	0.0%
Kitsap	0	0.0%
Kittitas	0	0.0%
Klickitat	0	0.0%
Lewis	0	0.0%
Lincoln	0	0.0%
Mason	0	0.0%
Okanogan	0	0.0%
Pacific	0	0.0%
Pend Oreille	0	0.0%
Pierce	0	0.0%
San Juan	0	0.0%
Skagit	0	0.0%
Skamania	0	0.0%
Snohomish	5	31.3%
Spokane	0	0.0%
Stevens	0	0.0%
Thurston	0	0.0%
Wahkiakum	0	0.0%
Walla Walla	0	0.0%
Whatcom	0	0.0%
Whitman	0	0.0%
Yakima	4	25.0%
State Total	17	100.0%

Other Programs

CEAP Client Demographics, June 2003

Source: ESA-OPADA

Characteristic	All Clients (N=57)		All Adults (N=25)	
		Percent		Percent
Gender				
Female	25	43.9%	14	56.0%
Male	32	56.1%	11	44.0%
Race				
White	11	19.3%	5	20.0%
Hispanic	30	52.6%	13	52.0%
Black	3	5.3%	1	4.0%
Asian/Pacific Islander	0	0.0%	0	0.0%
Native American	0	0.0%	0	0.0%
Unknown	13	22.8%	6	24.0%
Marital Status (Adults Only)				
Separated	3	12.0%	3	12.0%
Married	16	64.0%	16	64.0%
Never Married	4	16.0%	4	16.0%
Divorced	1	4.0%	1	4.0%
Widow	0	0.0%	0	0.0%
Unknown	1	4.0%	1	4.0%
Citizenship				
U.S. Citizen	15	26.3%	5	20.0%
Resident Alien	3	5.3%	2	8.0%
U.S. National	0	0.0%	0	0.0%
Undocumented Alien	33	57.9%	15	60.0%
Unknown	6	10.5%	3	12.0%
Age				
< 17 Years Old	32	56.1%	0	0.0%
17 Years Old	1	1.8%	1	4.0%
18 Years Old	0	0.0%	0	0.0%
19 – 20 Years Old	1	1.8%	1	4.0%
21 – 29 Years Old	7	12.3%	7	28.0%
30 – 39 Years Old	8	14.0%	8	32.0%
40 – 49 Years Old	4	7.0%	4	16.0%
50 – 55 Years Old	4	7.0%	4	16.0%
56 – 59 Years Old	0	0.0%	0	0.0%
60 – 64 Years Old	0	0.0%	0	0.0%
65 + Years Old	0	0.0%	0	0.0%
Unknown	0	0.0%	0	0.0%
Mean Age of Children	8.6 Years Old		N/A	
Median Age of Children	8.0 Years Old		N/A	
Mean Age of Adults	35.1 Years Old		35.1 Years Old	
Median Age of Adults	34.0 Years Old		34.0 Years Old	

Other Programs

CEAP Client Demographics, June 2003

Source: ESA-OPADA

Characteristic	All Clients (N=57)		All Adults (N=25)	
		Percent		Percent
Client Type				
Adult	25	43.8%	25	100.0%
Child	32	56.2%	0	0.0%
Limited in English¹	38	66.7%	18	72.0%
DSHS Region				
Region 1	22	38.6%	8	32.0%
Region 2	15	26.3%	9	36.0%
Region 3	20	35.1%	8	32.0%
Region 4	0	0.0%	0	0.0%
Region 5	0	0.0%	0	0.0%
Region 6	0	0.0%	0	0.0%

¹ Limited in English is defined as a client whose primary language is not English, Sign Language, Braille, or Large Print OR that the client is in need of an interpreter or the client is a refugee.

Other Programs

Selected Diversion Cash Assistance (DCA) Program Characteristics SFY 2002 and SFY 2003

Source: ESA-OPADA

	SFY02 (July 01 - June 02)	SFY03 (July 02 - June 03)
Average Number of Cases Per Month (Range)	330 (248 - 368)	358 (243 - 427)
Average Number of Persons Per Month (Range)	1,099 (815 - 1,222)	1,175 (781 - 1,408)
Average Number of Adults Per Month (Range)	444 (338 - 503)	476 (328 - 546)
Average Number of Children Per Month (Range)	656 (476 - 719)	699 (453 - 865)
Recipients as a Percent of State's Total Population	Trace	Trace
Total Population¹	6,041,700	6,098,300
Children as a Percent of Recipients	59.6%	59.5%
Average Persons Per Case	3.3	3.3
Average Children Per Case	2.0	2.0
Average Children Per Adult	1.5	1.5
Average Monthly Payment Per Case (Range)²	\$1,249.81 (\$1,192.18 - \$1,290.36)	\$1,256.38 (\$1,202.30 - 1,299.68)

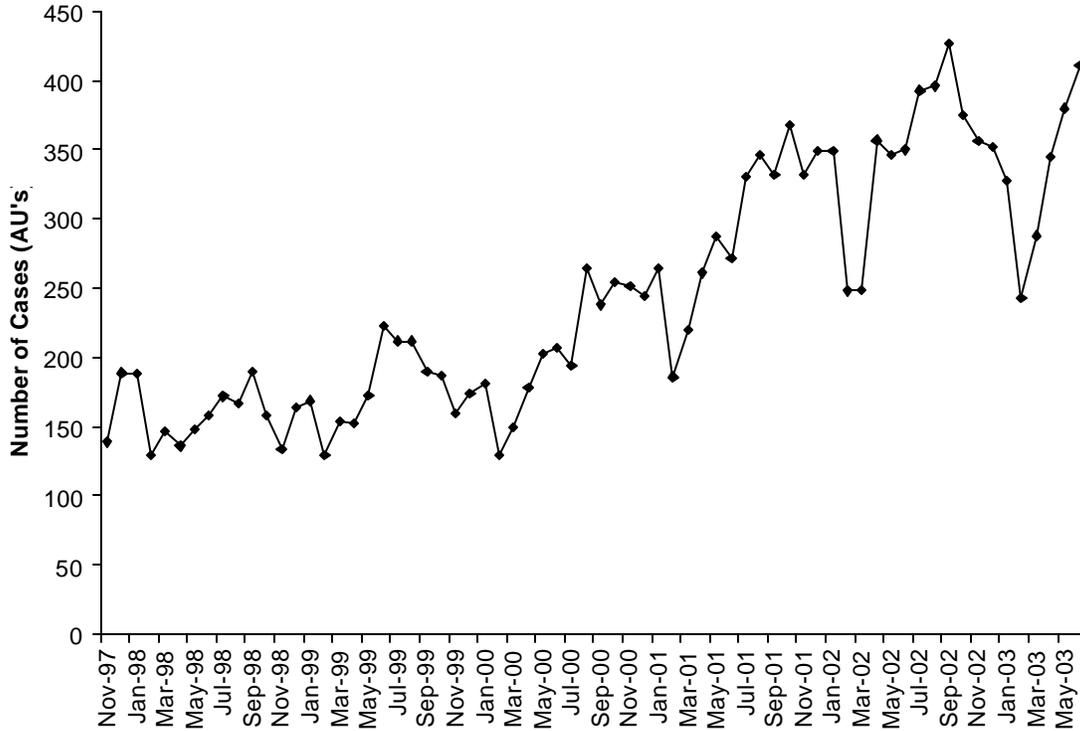
¹ OFM, 2003 Population Trends for Washington State

² Payments are not adjusted for refunds.

Other Programs

Diversion Cash Assistance (DCA) Caseload SFY 2003

Source: ESA-OPADA



	Cases	Persons	Gross Expenditures	Recoveries	Avg. Payment Per Case
July	393	1,296	\$490,772.15	\$170.00	\$1,248.78
August	396	1,287	\$496,746.37	\$170.00	\$1,254.41
September	427	1,408	\$525,747.79	\$133.00	\$1,231.26
October	375	1,188	\$450,863.42	\$146.00	\$1,202.30
November	356	1,162	\$444,408.93	\$70.00	\$1,248.34
December	352	1,160	\$439,498.48	\$241.00	\$1,248.58
January	328	1,117	\$417,522.21	\$75.00	\$1,272.93
February	243	781	\$312,279.76	\$842.65	\$1,285.10
March	288	940	\$360,179.80	\$1,525.00	\$1,250.62
April	345	1,150	\$448,390.74	\$73.00	\$1,299.68
May	380	1,277	\$485,079.53	\$177.00	\$1,276.53
June	411	1,329	\$517,064.08	\$347.46	\$1,258.06
Mo. Avg.	358	1,175	\$449,046.11	\$330.84	\$1,256.38

Note: Diversion Cash Assistance cases first appeared in the ACES database in November 1997.

Other Programs

DCA Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 1		
Clarkston	2	0.5%
Colfax Branch Office	4	1.0%
Davenport	4	1.0%
Mattawa	0	0.0%
Moses Lake	2	0.5%
Newport	2	0.5%
Okanogan	0	0.0%
Othello	0	0.0%
Republic	0	0.0%
Spokane North	16	3.9%
Spokane Southwest	15	3.6%
Spokane Valley	7	1.7%
Tri County – Colville	2	0.5%
Wenatchee	2	0.5%
Region 1 Call Center	0	0.0%
<i>Region 1 Total</i>	56	13.6%
Region 2		
Ellensburg	2	0.5%
Kennewick	6	1.5%
Pasco	13	3.2%
Sunnyside	0	0.0%
Walla Walla	2	0.5%
Wapato	12	2.9%
Yakima	11	2.7%
Region 2 Call Center	6	1.5%
<i>Region 2 Total</i>	52	12.7%
Region 3		
Alderwood	9	2.2%
Bellingham	5	1.2%
Everett	7	1.7%
Friday Harbor	0	0.0%
Mt. Vernon	9	2.2%
Oak Harbor	1	0.2%
Skykomish Valley	4	1.0%
Smokey Point	24	5.8%
Region 3 Call Center	0	0.0%
<i>Region 3 Total</i>	59	14.4%

Other Programs

DCA Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 4		
Auburn	6	1.5%
Belltown	2	0.5%
Burien	8	1.9%
Capitol Hill	1	0.2%
Federal Way	8	1.9%
King Eastside	3	0.7%
King North/Ballard	9	2.2%
King South/Kent	17	4.1%
Rainier	4	1.0%
Renton	12	2.9%
West Seattle	7	1.7%
Region 4 Call Center	0	0.0%
<i>Region 4 Total</i>	77	18.7%
Region 5		
Bremerton	34	8.3%
Pierce West/NW WorkFirst	18	4.4%
Pierce South	6	1.5%
Puyallup	18	4.4%
Region 5 Call Center	0	0.0%
<i>Region 5 Total</i>	76	18.5%
Region 6		
Aberdeen	2	0.5%
Chehalis	8	1.9%
Columbia River	59	14.4%
Forks	1	0.2%
Goldendale	1	0.2%
Kelso	2	0.5%
Long Beach	8	1.9%
Neah Bay	1	0.2%
Olympia	4	1.0%
Port Angeles	1	0.2%
Port Townsend	1	0.2%
Shelton	3	0.7%
South Bend	0	0.0%
Stevenson	0	0.0%
White Salmon	0	0.0%
Region 6 Call Center	0	0.0%
<i>Region 6 Total</i>	91	22.1%
State Total	411	100.0%

Other Programs

DCA Caseload By County of Residence, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Adams	0	0.0%
Asotin	2	0.5%
Benton	5	1.2%
Chelan	2	0.5%
Clallam	1	0.2%
Clark	59	14.4%
Columbia	0	0.0%
Cowlitz	1	0.2%
Douglas	0	0.0%
Ferry	0	0.0%
Franklin	19	4.6%
Garfield	0	0.0%
Grant	2	0.5%
Grays Harbor	3	0.7%
Island	1	0.2%
Jefferson	1	0.2%
King	77	18.7%
Kitsap	31	7.5%
Kittitas	2	0.5%
Klickitat	3	0.7%
Lewis	7	1.7%
Lincoln	4	1.0%
Mason	4	1.0%
Okanogan	0	0.0%
Pacific	2	0.5%
Pend Oreille	2	0.5%
Pierce	42	10.2%
San Juan	0	0.0%
Skagit	9	2.2%
Skamania	1	0.2%
Snohomish	45	10.9%
Spokane	38	9.2%
Stevens	2	0.5%
Thurston	8	1.9%
Wahkiakum	1	0.2%
Walla Walla	2	0.5%
Whatcom	5	1.2%
Whitman	4	1.0%
Yakima	24	5.8%
Unknown	2	0.5%
State Total	411	100.0%

Other Programs

Diversion Cash Assistance (DCA) Client Demographics, June 2003

Source: ESA-OPADA

Characteristic	All Clients (N=1,329)		All Adults (N=546)	
		Percent		Percent
Gender				
Female	772	58.1%	399	73.1%
Male	557	41.9%	147	26.9%
Race				
White	838	63.1%	364	66.7%
Hispanic	136	10.2%	56	10.3%
Black	165	12.4%	56	10.3%
Asian/Pacific Islander	39	2.9%	22	4.0%
Native American	46	3.5%	18	3.3%
Unknown	105	7.9%	30	5.5%
Marital Status (Adults Only)				
Separated	71	13.0%	71	13.0%
Married	199	36.4%	199	36.4%
Never Married	213	39.0%	213	39.0%
Divorced	60	11.0%	60	11.0%
Widow	1	0.2%	1	0.2%
Unknown	2	0.4%	2	0.4%
Citizenship				
U.S. Citizen	509	93.2%	1272	95.7%
Resident Alien	32	5.9%	46	3.5%
U.S. National	5	0.9%	11	0.8%
Age				
< 17 Years Old	757	57.0%	0	0.0%
17 Years Old	22	1.7%	1	0.2%
18 Years Old	11	0.8%	6	1.1%
19 – 20 Years Old	28	2.1%	28	5.1%
21 – 29 Years Old	246	18.5%	246	45.1%
30 – 39 Years Old	189	14.2%	189	34.6%
40 – 49 Years Old	67	5.0%	67	12.3%
50 – 55 Years Old	8	0.6%	8	1.5%
56 – 59 Years Old	1	0.1%	1	0.2%
60 – 64 Years Old	0	0.0%	0	0.0%
65+ Years Old	0	0.0%	0	0.0%
Mean Age of Children	7.3 Years Old		N/A	
Median Age of Children	6.0 Years Old		N/A	
Mean Age of Adults	30.9 Years Old		30.9 Years Old	
Median Age of Adults	29.0 Years Old		29.0 Years Old	

Other Programs

Diversion Cash Assistance (DCA) Client Demographics, June 2003

Source: ESA-OPADA

Characteristic	All Clients (N=1,329)	Percent	All Adults (N=546)	Percent
Client Type				
Adult	546		546	100.0%
Child	783		0	0.0%
Limited in English¹	64	4.8%	27	4.9%
DSHS Region				
Region 1	177	13.3%	75	13.7%
Region 2	177	13.3%	71	13.0%
Region 3	190	14.3%	79	14.5%
Region 4	263	19.8%	101	18.5%
Region 5	226	17.0%	93	17.0%
Region 6	296	22.3%	127	23.3%

¹ Limited in English is defined as a client whose primary language is not English, Sign Language, Braille, or Large Print or that the client is in need of an interpreter or the client is a refugee.

Other Programs

Selected Refugee Cash Assistance (RCA) Program Characteristics SFY 2002 and SFY 2003

Source: ESA-OPADA

	SFY02 (July 01 – June 02)	SFY03 (July 02 – June 03)
Average Number of Cases Per Month (Range)	432 (311 – 547)	299 (235 – 382)
Average Number of Persons Per Month (Range)	517 (387 – 644)	360 (276 – 474)
Recipients as a Percent of State’s Total Population	Trace	Trace
State Total Population¹	6,041,700	6,098,300
Recipients as a Percent of State’s Population Age 18 and Over	Trace	Trace
State Population Age 18 and Over¹	2,228,174	2,257,121
Average Persons Per Case	1.2	1.2
Average Monthly Payment Per Case (Range)²	\$331.64 (\$314.31 - \$349.26)	\$330.50 (\$313.81 - \$349.53)

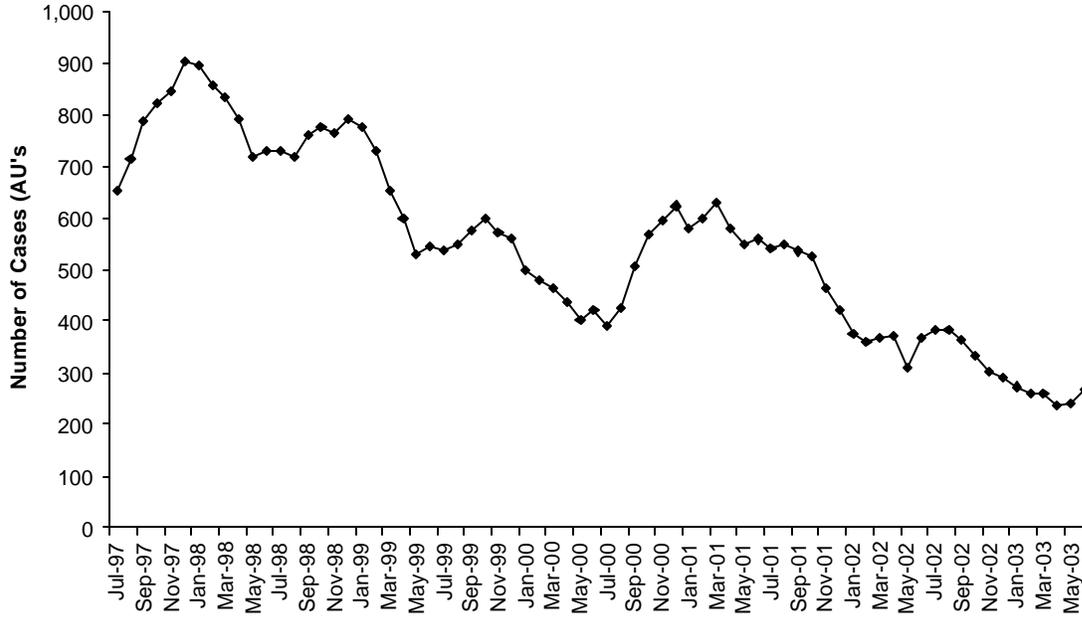
¹ OFM, 2003 Population Trends for Washington State

² Payments are not adjusted for refunds.

Other Programs

Refugee Cash Assistance (RCA) Caseload SFY 2003

Source: ESA-OPADA



	Cases	Persons	Gross Expenditures	Recoveries	Avg. Payment Per Case
July	381	469	\$128,342.50	\$327.85	\$336.86
August	382	474	\$129,253.00	\$351.00	\$338.36
September	363	439	\$122,966.00	\$146.00	\$338.75
October	334	404	\$116,743.00	\$1,088.57	\$349.53
November	301	364	\$101,442.00	\$213.72	\$337.02
December	292	344	\$97,887.04	\$105.60	\$335.23
January	273	323	\$89,610.50	\$110.00	\$328.24
February	261	302	\$84,098.00	\$235.00	\$322.21
March	258	301	\$81,902.00	\$360.00	\$317.45
April	235	276	\$78,370.49	\$1,865.00	\$333.49
May	242	300	\$75,941.00	-\$463.00	\$313.81
June	266	326	\$83,796.00	\$235.00	\$315.02
Mo. Avg.	299	360	\$99,195.96	\$528.75	\$330.50

Other Programs

RCA Caseload By Country of Origin, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Cases
Azerraijan	2	0.8%
Belarus	8	3.0%
Belorussia	4	1.5%
Bosnia-Herzegovina	12	4.5%
Ethiopia	10	3.8%
Eritrea	1	0.4%
France	1	0.4%
Iran	6	2.3%
Kazakhstan	2	0.8%
Kenya	2	0.8%
Kyrgystan	4	1.5%
Liberia	1	0.4%
Moldovia	9	3.4%
Russia	75	28.2%
Serbia	1	0.4%
Somalia	22	8.3%
Sudan	2	0.8%
Turkey	4	1.5%
Ukraine	87	32.7%
Uzbekistan	1	0.4%
Vietnam	7	2.6%
Other Country	5	1.9%
Total Caseload	266	100.0%

Other Programs

RCA Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 1		
Clarkston	0	0.0%
Colfax Branch Office	0	0.0%
Davenport	0	0.0%
Mattawa	0	0.0%
Moses Lake	0	0.0%
Newport	0	0.0%
Okanogan	0	0.0%
Othello	0	0.0%
Republic	0	0.0%
Spokane North	17	6.4%
Spokane Southwest	3	1.1%
Spokane Valley	13	4.9%
Tri County – Colville	1	0.4%
Wenatchee	0	0.0%
Region 1 Call Center	0	0.0%
<i>Region 1 Total</i>	34	12.8%
Region 2		
Ellensburg	0	0.0%
Kennewick	5	1.9%
Pasco	4	1.5%
Sunnyside	0	0.0%
Walla Walla	0	0.0%
Wapato	0	0.0%
Yakima	0	0.0%
Region 2 Call Center	0	0.0%
<i>Region 2 Total</i>	9	3.4%
Region 3		
Alderwood	13	4.9%
Bellingham	13	4.9%
Everett	23	8.6%
Friday Harbor	0	0.0%
Mt. Vernon	5	1.9%
Oak Harbor	0	0.0%
Skykomish Valley	0	0.0%
Smokey Point	5	1.9%
Region 3 Call Center	0	0.0%
<i>Region 3 Total</i>	59	22.2%

Other Programs

RCA Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 4		
Auburn	1	0.4%
Belltown	1	0.4%
Burien	21	7.9%
Capitol Hill	0	0.0%
Federal Way	8	3.0%
King Eastside	18	6.8%
King North/Ballard	9	3.4%
King South/Kent	56	21.1%
Rainier	4	1.5%
Renton	9	3.4%
West Seattle	3	1.1%
Region 4 Call Center	0	0.0%
<i>Region 4 Total</i>	130	48.9%
Region 5		
Bremerton	0	0.0%
Pierce West/NW WorkFirst	0	0.0%
Pierce South	9	3.4%
Puyallup	1	0.4%
Region 5 Call Center	0	0.0%
<i>Region 5 Total</i>	10	3.7%
Region 6		
Aberdeen	0	0.0%
Chehalis	0	0.0%
Columbia River	24	9.0%
Forks	0	0.0%
Goldendale	0	0.0%
Kelso	0	0.0%
Long Beach	0	0.0%
Neah Bay	0	0.0%
Olympia	0	0.0%
Port Angeles	0	0.0%
Port Townsend	0	0.0%
Shelton	0	0.0%
South Bend	0	0.0%
Stevenson	0	0.0%
White Salmon	0	0.0%
Region 6 Call Center	0	0.0%
<i>Region 6 Total</i>	24	9.0%
State Total	266	100.0%

Other Programs

RCA Caseload By County of Residence, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Adams	0	0.0%
Asotin	0	0.0%
Benton	6	2.3%
Chelan	0	0.0%
Clallam	0	0.0%
Clark	24	9.0%
Columbia	0	0.0%
Cowlitz	0	0.0%
Douglas	0	0.0%
Ferry	0	0.0%
Franklin	3	1.1%
Garfield	0	0.0%
Grant	0	0.0%
Grays Harbor	0	0.0%
Island	0	0.0%
Jefferson	0	0.0%
King	130	48.9%
Kitsap	0	0.0%
Kittitas	0	0.0%
Klickitat	0	0.0%
Lewis	0	0.0%
Lincoln	0	0.0%
Mason	0	0.0%
Okanogan	0	0.0%
Pacific	0	0.0%
Pend Oreille	0	0.0%
Pierce	10	3.8%
San Juan	0	0.0%
Skagit	5	1.9%
Skamania	0	0.0%
Snohomish	41	15.4%
Spokane	33	12.4%
Stevens	1	0.4%
Thurston	0	0.0%
Wahkiakum	0	0.0%
Walla Walla	0	0.0%
Whatcom	13	4.9%
Whitman	0	0.0%
Yakima	0	0.0%
State Total	266	100.0%

Other Programs

Refugee Cash Assistance (RCA) Client Demographics June 2003

Source: ESA-OPADA

Characteristic	All Clients/Adults (N=326)	Percent
Gender		
Female	177	54.3%
Male	149	45.7%
Race		
White	219	67.2%
Hispanic	8	2.5%
Black	28	8.6%
Asian/Pacific Islander	11	3.4%
Native American	0	0.0%
Unknown	60	18.4%
Marital Status (Adults Only)		
Separated	21	6.4%
Married	107	32.8%
Never Married	161	49.4%
Divorced	9	2.8%
Widow	26	8.0%
Unknown	2	0.6%
Citizenship		
Resident Alien	326	100.0%
Age		
< 17 Years Old	0	0.0%
17 Years Old	0	0.0%
18 Years Old	34	10.4%
19 – 20 Years Old	55	16.9%
21 – 29 Years Old	73	22.4%
30 – 39 Years Old	18	5.5%
40 – 49 Years Old	30	9.2%
50 – 55 Years Old	32	9.8%
56 – 59 Years Old	18	5.5%
60 – 64 Years Old	32	9.8%
65 + Years Old	34	10.4%
Mean Age of Adults	36.5	
Median Age of Adults	28.0	

Other Programs

Refugee Cash Assistance (RCA) Client Demographics June 2003

Source: ESA-OPADA

Characteristic	All Clients/Adults (N=326)	
		Percent
Limited in English¹	325	99.7%
DSHS Region		
Region 1	36	11.0%
Region 2	10	3.1%
Region 3	85	26.1%
Region 4	154	47.2%
Region 5	11	3.4%
Region 6	30	9.2%

¹ Limited in English is defined as a client whose primary language is not English, Sign Language, Braille, or Large Print OR that the client is in need of an interpreter or the client is a refugee.

Other Programs

Selected SSP Program Characteristics SFY 2003

Source: ESA-OPADA

	SFY03 (July 02 – June 03)
Average Number of Cases Per Month (Range)	3,761 (3,455 – 4,062)
Average Number of Persons Per Month (Range)	3,761 (3,455 – 4,062)
Recipients as a Percent of State's Total Population	Trace
Total Population ¹	6,098,300
Recipients as a Percent of State's Population Age 18 and Over	Trace
State Population Age 18 and Over ¹	2,257,121
Average Persons Per Case	1.0
Average Monthly Payment Per Case (Range) ²	\$81.93 (\$68.72 - \$97.99)

¹ OFM, 2003 Population Trends for Washington State

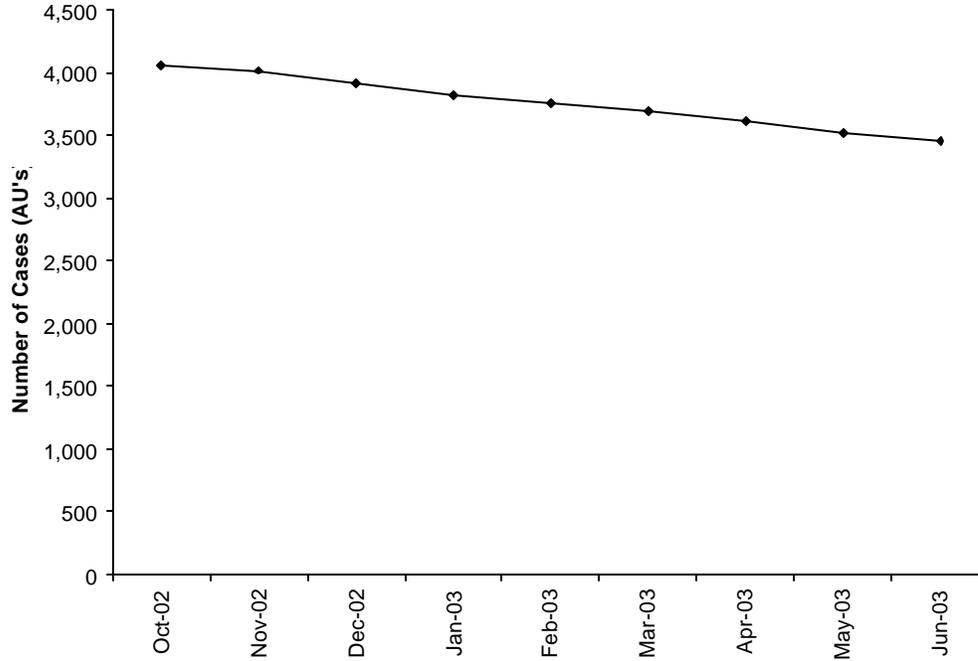
² Payments are not adjusted for refunds.

NOTE: The 2002 Legislature redirected the SSP program effective July 1, 2002. Funding for SSP was divided between the Division of Developmental Disabilities and ESA. ESA was given 4.8 million of the 28.9 million maintenance of effort (MOE) money to spend on SSI recipients who have a SSI ineligible spouse and grand-fathered SSI recipients also called MIL clients. The Social Security Administration managed the reduced program July 1, 2002 through September 30, 2002. State administration of SSP began in October 2002. numbers reported here represent the the number of cases managed by the Economic Services Administration (ESA).

Other Programs

SSP Caseload SFY 2003

Source: ESA-OPADA



	Cases	Persons	Gross Expenditures	Avg. Payment Per Case
July	N/A	N/A	N/A	N/A
August	N/A	N/A	N/A	N/A
September	N/A	N/A	N/A	N/A
October	4,062	4,062	\$284,970.00	\$70.16
November	4,016	4,016	\$276,509.07	\$68.85
December	3,912	3,912	\$268,838.16	\$68.72
January	3,822	3,822	\$262,779.49	\$68.75
February	3,761	3,761	\$259,406.85	\$68.97
March	3,694	3,694	\$361,966.86	\$97.99
April	3,607	3,607	\$353,441.38	\$97.99
May	3,521	3,521	\$345,034.56	\$97.99
June	3,455	3,455	\$338,555.46	\$97.99
Mo. Avg.	3,761	3,761	\$305,722.43	\$81.93

Other Programs

SSP Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 1		
Clarkston	19	0.5%
Colfax Branch Office	13	0.4%
Davenport	3	0.1%
Mattawa	0	0.0%
Moses Lake	56	1.6%
Newport	26	0.8%
Okanogan	46	1.3%
Othello	8	0.2%
Republic	19	0.5%
Spokane North	110	3.2%
Spokane Southwest	118	3.4%
Spokane Valley	104	3.0%
Tri County – Colville	65	1.9%
Wenatchee	45	1.3%
Region 1 Call Center	0	0.0%
Region 1 Total	632	18.3%
Region 2		
Ellensburg	23	0.7%
Kennewick	56	1.6%
Pasco	41	1.2%
Sunnyside	59	1.7%
Walla Walla	45	1.3%
Wapato	54	1.6%
Yakima	122	3.5%
Region 2 Call Center	11	0.3%
Region 2 Total	411	11.9%
Region 3		
Alderwood	61	1.8%
Bellingham	98	2.8%
Everett	115	3.3%
Friday Harbor	3	0.1%
Mt. Vernon	57	1.6%
Oak Harbor	23	0.7%
Skykomish Valley	38	1.1%
Smokey Point	46	1.3%
Region 3 Call Center	0	0.0%
Region 3 Total	441	12.8%

Note: A number of cases received services through a Home Community Service center (HCS) administered through the Aging and Adult Services Administration. The cases were rolled into the nearest Community Services Office (CSO).

Other Programs

SSP Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Region 4		
Auburn	1	0.0%
Belltown	31	0.9%
Burien	40	1.2%
Capitol Hill	30	0.9%
Federal Way	29	0.8%
King Eastside	45	1.3%
King North/Ballard	42	1.2%
King South/Kent	48	1.4%
Rainier	61	1.8%
Renton	35	1.0%
West Seattle	26	0.8%
Region 4 Call Center	268	7.8%
<i>Region 4 Total</i>	656	19.0%
Region 5		
Bremerton	100	2.9%
Pierce West/NW WorkFirst	16	0.5%
Pierce South	127	3.7%
Puyallup	61	1.8%
Region 5 Call Center	172	5.0%
<i>Region 5 Total</i>	476	13.8%
Region 6		
Aberdeen	60	1.7%
Chehalis	55	1.6%
Columbia River	126	3.6%
Forks	4	0.1%
Goldendale	10	0.3%
Kelso	52	1.5%
Long Beach	9	0.3%
Neah Bay	0	0.0%
Olympia	47	1.4%
Port Angeles	24	0.7%
Port Townsend	7	0.2%
Shelton	18	0.5%
South Bend	8	0.2%
Stevenson	6	0.2%
White Salmon	3	0.1%
Region 6 Call Center	266	7.7%
<i>Region 6 Total – Without WASHCAP</i>	695	20.1%
WASHCAP	21	0.6%
<i>Region 6 Total – With WASHCAP</i>	716	20.7%

Note: The WASHCAP office is located in Thurston County. The office is a part of Region 6 but includes cases from around the state who receive assistance from this office.

Other Programs

SSP Caseload By Region and CSO, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
HCS Offices		
Aberdeen	3	0.1%
Alderwood	8	0.2%
Bellingham	5	0.1%
Bremerton	9	0.3%
Chehalis	1	0.0%
Clarkston	2	0.1%
Colville	9	0.3%
Ellensburg	2	0.1%
Everett	13	0.4%
Holgate	65	1.9%
Kelso	3	0.1%
Moses Lake	6	0.2%
Mt. Vernon	9	0.3%
Okanogan	3	0.1%
Pacific	1	0.0%
Pasco	10	0.3%
Port Angeles	2	0.1%
Puyallup	5	0.1%
Skykomish	4	0.1%
Smokey Point	1	0.0%
Spokane	41	1.2%
Sunnyside	9	0.3%
Tacoma	18	0.5%
Toppenish-Wapato	3	0.1%
Tumwater	10	0.3%
Vancouver	6	0.2%
Walla Walla	4	0.1%
Wenatchee	5	0.1%
Yakima-Ellensburg	11	0.3%
HCS Office Total	268	7.8%
State Total	3,455	100.0%

Note: A number of SSP cases received services through a Home Community Service Center (HCS) administered through the Aging and Adult Services Administration. These cases are listed separately since they are not part of a Community Services Division (CSD) Community Service Office (CSO).

Other Programs

SSP Caseload By County of Residence, June 2003

Source: ESA-OPADA

	Number of Cases	Percent of Statewide Caseload
Adams	10	0.3%
Asotin	18	0.5%
Benton	69	2.0%
Chelan	36	1.0%
Clallam	44	1.3%
Clark	195	5.6%
Columbia	2	0.1%
Cowlitz	94	2.7%
Douglas	11	0.3%
Ferry	19	0.5%
Franklin	31	0.9%
Garfield	0	0.0%
Grant	54	1.6%
Grays Harbor	95	2.7%
Island	24	0.7%
Jefferson	11	0.3%
King	732	21.2%
Kitsap	111	3.2%
Kittitas	21	0.6%
Klickitat	20	0.6%
Lewis	84	2.4%
Lincoln	5	0.1%
Mason	33	1.0%
Okanogan	45	1.3%
Pacific	30	0.9%
Pend Oreille	26	0.8%
Pierce	400	11.6%
San Juan	3	0.1%
Skagit	54	1.6%
Skamania	8	0.2%
Snohomish	258	7.5%
Spokane	332	9.6%
Stevens	58	1.7%
Thurston	92	2.7%
Wahkiakum	3	0.1%
Walla Walla	44	1.3%
Whatcom	97	2.8%
Whitman	13	0.4%
Yakima	240	6.9%
Unknown County	33	1.0%
State Total	3,455	100.0%

Other Programs

SSP Client Demographics, June 2003

Source: ESA-OPADA

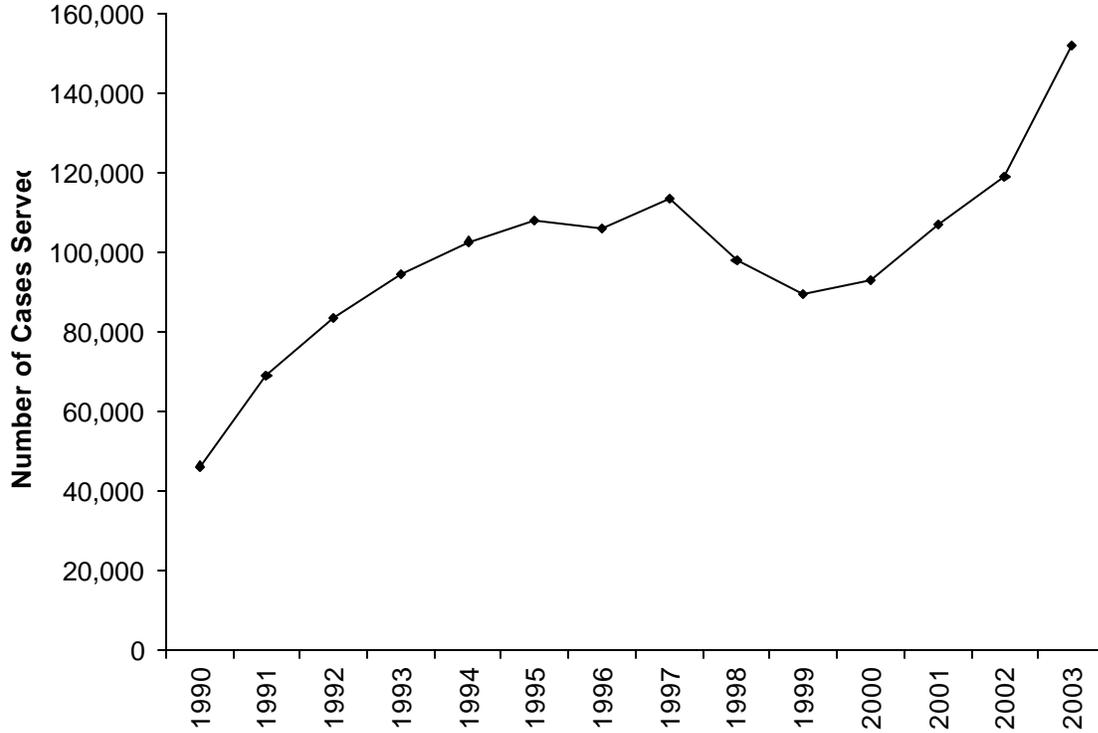
Characteristic	All Clients/Adults (N=3,455)	Percent
Gender		
Female	1,803	52.2%
Male	1,652	47.8%
Race		
White	2,219	64.2%
Black	96	2.8%
Hispanic	262	7.6%
Asian/Pacific Islander	539	15.6%
Native American	86	2.5%
Unknown	253	7.3%
Marital Status		
Separated	88	2.5%
Married	3,016	87.3%
Never Married	190	5.5%
Divorced	59	1.7%
Widow	24	0.7%
Unknown	78	2.3%
Citizenship		
U.S. Citizen	2,725	78.9%
Resident Alien	717	20.8%
U.S. National	13	0.4%
Age		
< 17 Years Old	0	0.0%
17 Years Old	0	0.0%
18 Years Old	2	0.1%
19-20 Years Old	13	0.4%
21 – 29 Years Old	202	5.8%
30 – 39 Years Old	429	12.4%
40 – 49 Years Old	686	19.9%
50 – 55 Years Old	494	14.3%
56 – 59 Years Old	339	9.8%
60 – 64 Years Old	428	12.4%
65 + Years Old	862	24.9%
Mean Age of Adults	53.6 Years Old	
Median Age of Adults	54.0 Years Old	
Limited in English	749	21.7%

¹ Limited in English is defined as a client whose primary language is not English, Sign Language, Braille, or Large Print OR that the client is in need of an interpreter or the client is a refugee.

Other Programs

Washington Telephone Assistance Program Caseload SFY 1990 to SFY 2003

Source: Information System Services Division (ISSD)



State Fiscal Year	Cases Served
1990	46,242
1991	69,133
1992	83,509
1993	94,577
1994	102,765
1995	108,193
1996	106,145
1997	113,450
1998	97,888
1999	89,384
2000	93,078
2001	107,159
2002	119,238
2003	151,972